

# E-CHANNELS REQUEST/UPDATE

## ACCOUNT DETAILS

D	D	M	M	Y	Y	Y	Y	ACCOUNT NO:											

**BVN/TIN:**

**NIN:**

TITLE:  SURNAME:

FIRST NAME:

OTHER NAMES:

TELEPHONE:

EMAIL:

RESIDENTIAL ADDRESS:

**For Company:**

COMPANY NAME:

COMPANY ADDRESS:

## REQUEST TYPE (Please tick as appropriate)

**1. UNIONMOBILE** ☐

☐ New Request
 ☐ PIN Reset
 ☐ Mobile Number Change
 ☐ Block
 ☐ Unblock

New Phone Number  Old Phone Number

☐ Activation of Additional Accounts: Account Number(s)

☐ Deactivate Profile

**2. UNIONONLINE** ☐

☐ New Request
 ☐ Username
 ☐ Password Reset
 ☐ Deactivate Profile

☐ New Token
 ☐ Token Replacement
 ☐ Add/Remove Account

	Account Number	Remove	View	Transfer	Daily Transfers Limit
1.	<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>
2.	<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>
3.	<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>
4.	<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>
5.	<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="text"/>

## 3. INCREASE LIMIT

₦1,000,000	Yes <input type="checkbox"/>	No <input type="checkbox"/>	₦2,000,000	Yes <input type="checkbox"/>	No <input type="checkbox"/>
₦5,000,000	Yes <input type="checkbox"/>	No <input type="checkbox"/>	₦10,000,000	Yes <input type="checkbox"/>	No <input type="checkbox"/>
₦15,000,000	Yes <input type="checkbox"/>	No <input type="checkbox"/>	₦20,000,000	Yes <input type="checkbox"/>	No <input type="checkbox"/>
₦25,000,000	Yes <input type="checkbox"/>	No <input type="checkbox"/>			

**4. DEBIT CARD REQUEST**☐

Enable my card on web services

Yes

☐

No

☐

Pick Up Branch \_\_\_\_\_

**5. DEBIT CARD LINKAGE**☐

Account to Link \_\_\_\_\_ Card Type \_\_\_\_\_

**6. DEBIT CARD BLOCKING/HOT-LISTING**☐

MasterCard

☐

Visa

☐

Verve

☐**CARD PIN DISCLAIMER**

I have been duly advised by the Branch Management that my PIN should not be disclosed to anyone.

Name:

\_\_\_\_\_

Customer Signature &amp; Date:

\_\_\_\_\_

**DATA PROTECTION NOTICE**

Union Bank of Nigeria Plc ("the Bank") will process the above data, along with any other data you subsequently give us, in terms of the Nigeria Data Protection Act (NDPA) 2023. The data will be used to give you statements and provide the Bank's products and services to you; for internal assessment and analysis; for the detection and prevention of fraud and other criminal activities which the Bank is under legal obligation to report; to develop and improve the Bank's services; for direct marketing, such as to inform you, by mail, telephone, e-mail or other electronic means, about other product and services provided by the Bank, the Bank's affiliate or merchant partners in order to improve your overall customer experience and for research purposes.

For more information, please read our Privacy Notice on our website. Please note that your personal data may be disclosed to, exchanged with, or processed by employees of the Bank. You have the right to be informed by the Bank, at your request, about the personal data held by the Bank about you that is processed and to request to correct such information where necessary. Should the data you provided to the Bank change, the Bank must be informed without undue delay. You also have the right to withdraw your consent on the processing of your personal information.

I/We hereby consent to the processing of my/our Personal Data (within or outside Nigeria), including transfer of my/our Personal Data to any third party for reasons associated with the purpose for which the data is being processed as stated above.

\_\_\_\_\_  
Customer Signature\_\_\_\_\_  
Date**FOR OFFICIAL USE ONLY**

Received by: \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Treated by: \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Authorised by: \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Terms and Conditions Apply