

CUSTOMER ACCOUNT UPDATE

BANK VERIFICATION NUMBER (BVN)

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PERSONAL INFORMATION

ACCOUNT NO

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---	---	---	---	---	---	---	---

TITLE

--	--	--	--

 SURNAME

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FIRST NAME

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

OTHER NAMES

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

 ALIAS/ALSO KNOWN AS

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

HOUSE NUMBER

--	--	--	--	--	--	--	--

 STREET NAME

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

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NEAREST BUS-STOP/
LANDMARK

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

 CITY/TOWN

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

LOCAL GOVT. AREA

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

 STATE

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

REQUEST TYPE

☐ **1. DORMANT ACCOUNT REACTIVATION**

Reason for Dormancy: ☐ Proximity ☐ Out of Town ☐ Others (Please specify)

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☐ **2. ACCOUNT CLASS MIGRATION**

I hereby apply to migrate my account into _____ class

☐ **3. BVN LINKING**

I hereby attest that the information given above is true and complete

Telephone Number on the BVN:

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

☐ **4. NIN LINKING**

I hereby attest that the information given above is true and complete

National Identification Number:

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

☐ **5. MANDATE CHANGE**

I hereby authorise the Bank to change my mandate:

Name of Signatory _____ Old Signing Authority _____ New Signing Authority _____

Old Signature _____ New Signature _____

☐ **6. CHANGE OF TITLE**

I hereby authorise the Bank to change my title:

Old Title _____ New Title _____

☐ **7. CHANGE OF NAME**

I hereby authorise the Bank to change my name:

Old Name: Surname _____ First name _____ Middle name _____

New Name: Surname _____ First name _____ Middle name _____

☐ **8. CHANGE OF PHONE NUMBER**

I hereby authorise the Bank to change my phone number:

Old Phone Number _____ New Phone Number _____

☐ **9. CHANGE OF EMAIL ADDRESS**

I hereby authorise the Bank to change my email address:

Old email _____ New email _____

PASSPORT PHOTO

Please write your
Surname, First Name
and Other Names at the
back of the photograph

PASSPORT PHOTO

Please write your
Surname, First Name
and Other Names at the
back of the photograph

☐**10. CHANGE OF RESIDENTIAL ADDRESS**

I hereby authorise the Bank to change my residential address:

Old Address _____

New Address _____

TRANSACTION ALERT☐

(Please note that in order to deactivate transaction alerts on your phone, you will need to complete an Indemnity Form. Please visit the Customer Service Desk.)

Activate

Deactivate

☐

Phone & Email

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Phone only

☐☐☐

Email only

☐☐**DATA PROTECTION NOTICE**

Union Bank of Nigeria Plc ("the Bank") will process the above data, along with any other data you subsequently give us, in terms of the Nigeria Data Protection Act (NDPA) 2023. The data will be used to give you statements and provide the Bank's products and services to you; for internal assessment and analysis; for the detection and prevention of fraud and other criminal activities which the Bank is under legal obligation to report; to develop and improve the Bank's services; for direct marketing, such as to inform you, by mail, telephone, e-mail or other electronic means, about other product and services provided by the Bank, the Bank's affiliate or merchant partners in order to improve your overall customer experience and for research purposes.

For more information, please read our Privacy Notice on our website. Please note that your personal data may be disclosed to, exchanged with, or processed by employees of the Bank. You have the right to be informed by the Bank, at your request, about the personal data held by the Bank about you that is processed and to request to correct such information where necessary. Should the data you provided to the Bank change, the Bank must be informed without undue delay. You also have the right to withdraw your consent on the processing of your personal information.

I/We hereby consent to the processing of my/our Personal Data (within or outside Nigeria), including transfer of my/our Personal Data to any third party for reasons associated with the purpose for which the data is being processed as stated above.

Customer Signature & Date: _____

FOR OFFICIAL USE ONLY

Received by: _____ Signature: _____ Date: _____

Received by: _____ Signature: _____ Date: _____